



LAURENTIAN
BANK

A modernized EFT platform available soon!

Dear Client:

As part of its commitment to continuously improve your banking experience, Laurentian Bank is pleased to announce the modernization of the Electronic Funds Transfer (EFT) platform, which will be known as **LBC e-Flex™**. Thanks to this improved platform, you will be able to enjoy a more intuitive interface and simplified navigation experience.

LBC e-Flex will be accessible at the end of May 2025.

A Progressive Transition

For the moment, the EFT platform remains fully accessible and all usual activities can be conducted. We will keep you advised of the pending changes in our subsequent communications.

In order to facilitate your transition to this new platform, we are offering our support as of today. In that regard, we will be issuing emails on a regular users.

In addition, we are making an online [support page](#) available to you that will be updated regularly. You can consult this page effective today in order to know what measures to take as of now.

Action to be Taken

As an Administrator, you need to ensure that all of your users' email addresses are still valid in the EFT platform. These email addresses will be used when logging into the new LBC e-Flex platform. We invite you to consult the support page to familiarize yourself with the steps to be followed.

Here to Help You

For more information or answers to any questions you may have throughout the duration of this transition, please don't hesitate to refer to our [FAQ](#) on the support page or consult your Business Centre Coordinator, who remains your first point of contact. Of course, you can also write to us directly at lbceflex@laurentianbank.ca.

We thank you for your continued confidence in Laurentian Bank.

Sincerely,

The Business Services Team



Contact & Legal

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